

## FAQ's

## Do you need internet access to use the Gamesheet Inc scoring app?

Internet access is only needed when the game is being set up and again when the game is over to upload it to the database. **You do not need internet during the game in the scorekeepers booth!** (A completed game ready to upload is about the size of a 40-word text message)

## How do the teams/players/coaches get into the Gamesheet Inc system?

The league simply sends Gamesheet Inc. the team lists on a spreadsheet / CSV file. We upload them for you. Of course a player or coach can be added at game time, just as you would with paper!

Gamesheet Inc is currently working with Hockey Canada to allow the direct pulling of rosters from the HCR. This is expected to be completed by the end of the summer 2018.

## Is it hard to use the Gamesheet Inc App?

The App is very intuitive to use. If you have ever filled in a paper gamesheet, the learning curve for our system is almost instantaneous.

#### Is there Training Available?

We have created a thorough library of training videos. These are available on our website (www.gamesheetinc.com) and in person training is also a possibility.

#### How do game results, divisions stats, etc, get onto our association's website?

There are a few ways for this to occur:

- As part of using our system, the Scores, Standings and Stats are available in a "Widget" that can be put directly onto your website or used as a separate link.
- If your league / association is using the MBSportsWeb platfrom, the integration is already done!
- The Scores, Standing and Stats are available through our "restful API" and can be called and displayed in any manner you wish for complete customization on your website.

#### Will the Gamesheet Inc system work for tournaments?

It is awesome for tournaments! Getting timely results from distant rinks is always an issue! No more waiting for the gamesheet to make its way to the tournament office and then entered and posted on the web. It is all done instantly.



### We don't have enough iPads to run a large tournament...

Gamesheet Inc does have an inexpensive tournament (and league) rental program. \$10 per iPad for a week-end tournament.

## Does the Gamesheet inc Scoring app only run on an iPad?

Yes. Apple has continuously supported older equipment as new hardware is introduced. This will allow customers to use existing hardware for many years to come and amortize upfront costs.

However, accessing completed games and viewing the dashboard can be done from any web browser. Viewing games from your phone (Android and iPhone) is quite good!

## How do the coaches access a completed game sheet?

Coaches have access to their completed gamesheets from any web-browser device including phones as soon as the game has been signed / sent in.

## What about a player who is absent or suspended from a game?

Coaches/Managers can quickly and easily adjust the players status from playing, to sitting out, or suspended.

### How long does it take the stats to be updated on the web?

Once a game is done and the referees have signed the gamesheet, the stats are updated instantaneously.

## Does anyone have to enter the stats for the website to be updated?

No. The scorekeeper of the game is only one that needs to record items on the gamesheet. Once a game is completed, the scores, standings and stats are done automatically.

## How does the referee make notes on any major penalties?

When signing off on the game, the referee has the option to add a note to any penalty, or a note about the game in general. This could be in the form of a voice recording.

## Can you print a gamesheet?

Yes, from the dashboard gamesheets are easily converted into PDF files which can be printed or emailed, etc.

## Can the referee lock down a game so that it can't be altered once signed?

Yes and No. Once the referee has signed the gamesheet at the completion of the game, no further modifications can be made. The gamesheet can be unlocked and modified but it must be re-signed by the referee.

## How do you add an AP player to a roster?

Coaches / Managers can easily add AP players at game time by editing their roster on the App as they would normally with a paper game sheet.



### Does the coaching staff still sign the game sheet?

Absolutely! Their signature is obviously a key component of any gamesheet and is done right on the iPad.

## How do Gamesheets from a game with major penalties show up on the convenors desk?

Games with major penalties are automatically "flagged" and separated for the convenor. Of course, your association can set the requirements for flagging a game.

## Does the Gamesheet look like our existing paper copy?

Yes, it contains all of the same categories – team lists, goals, penalties, referees report, signatures, etc., in the same locations.

## How long does it take to send a game to the database?

Very quickly! Upload times are typically a second or two.

## Can a goal or assist be assigned to a player (number) that is not there?

No. If a player is not playing in the game, they cannot be assigned any points. Also, no points can be assigned to the ghost player -a jersey # that does not exist on the team.

### Does Gamesheet Inc track goalies as well?

Yes. Coaches must pick a starting goalie for their team. If a goalie change takes place, the scorekeeper can note this. Empty net goals can also be noted.

## Can the gamesheet be customized for our association? Length of periods etc?

Of course – almost any of the game parameters can be customized. If your association always plays three 15's, then that will be the pre-set period lengths. This can be set by division.

#### What about empty net goals?

Empty net goals are recorded as such and will not count towards the goalies stats, but do count towards the teams stats.

# What about teenaged scorekeepers playing on the iPad while they are supposed to be scoring a game?

iPad s have a built in function that can lock the iPad into 1 program only. Using other functions are then eliminated.

#### How long do the batteries last?

Fully charged iPads will typically last more than 10 hrs. Our experience has shown us that when using our system, a single game will use between 5 and 10 % of its battery capacity. There have not been any issues reported with using the iPad in a cold arena.