



**STOUFFVILLE CLIPPERS  
SPORTS COMPLEX  
REOPENING PLAN**

July 2021

# INTRODUCTION

The Stouffville Clippers Sports Complex (SCSC) is a large multi-sport facility housing two full-size ice surfaces, spectator viewing areas, office space, a food and beverage snack bar, and a pro shop. The building has one primary entry at the northeast corner of the building and multiple exit points throughout the facility. Upon facility reopening, modifications are required to ensure proper flow through the building can be established and physical distancing can be experienced at all times.

All organizations planning to use the facility must establish a common understanding with the Town of Whitchurch-Stouffville's procedures as it relates to building entry, movement throughout the building, use of common space, use of the playing surface and surrounding area, and building exit. Physical distancing and the proper use of masks must be practiced at all times, as outlined in the plan.

Facility access will be limited to those with authorization to enter each area based upon their affiliation with the user group participating in that specific space. Clear signage will indicate where each group is located, how to move to and from their respective areas and areas outside of the ice surface (viewing areas, dressing areas) will be marked to ensure physical distancing.

Failure to follow conditions of use, directional signage and arrows, instructions from Town of Whitchurch-Stouffville staff members or physical distancing practices may result in patrons being asked to vacate the premises.

# FACILITY LAYOUT

## Entrances and Exits

The main double-door entrance of the Stouffville Clippers Sports Complex will be used for entry and exit for parties on either rink. Please keep your distance from other parties while passing through the vestibule. ALL PERSONS must wear a mask upon entry through to exit. Exclusions apply ONLY to on-ice participants.

## On-Ice Capacities

In accordance with government regulations, the Town of Whitchurch-Stouffville will adhere to recommended capacity guidelines that we can accommodate. Currently, the on-ice capacity for each of Acton 1 and Acton 2 is **30 participants per surface**; this is players, coaches, officials and instructors combined!

## Off-Ice Capacities

**70 spectators will be permitted per side**. Spectators MUST sit in the bleachers or stand at the viewing railing allocated to each respective rink. There will be no lobby seating, standing or loitering at any time with exception to patrons with accessibility requirements. Younger spectators (toddlers, preschoolers, etc.) must sit in the bleachers allocated to each respective rink or standing at the viewing railing within proximity of their guardian.

## Dressing Rooms and Dressing Areas

**For on-ice groups with 18 or less participants** (players, coaches, instructors included), two dressing rooms will be available for use to a maximum number posted on the door of each room as physical distancing rules will still apply! (Each dressing room is different)

**Should participation exceed 18 participants**, there will be enough chairs provided in dressing areas around the rink perimeter to support the 30-participant threshold! If the dressing area is expected to be needed, we ask that each user ensure that players come to the rink DRESSED as there is limited privacy outside of the dressing rooms!

## STAFF

Personal Protective Equipment (PPE) (masks, gloves, eye protection) will be provided to staff at the beginning of every shift. All staff are trained on the appropriate use of PPE which must be worn while cleaning/sanitizing and assisting with patron control.

All staff will be trained on patron control throughout the facility as well as all current guidelines with respect to physical distancing and COVID-19 protocols. All patrons will be expected to follow the direction of Town of Whitchurch-Stouffville staff.

## CLEANING AND SANITIZING

All public areas will be cleaned and sanitized daily, following all public health guidelines and industry best practices. All high-touch surfaces such as door handles, railings, washroom fixtures, and lobby chairs will be sanitized regularly throughout each day. Dressing rooms and dressing area chairs and its surrounding area will be cleaned and sanitized before and after each rental.

Hand sanitizer dispensers are wall-mounted at each entry point and in gathering areas of the facility. Patrons should utilize these dispensers upon arrival.

## HEALTH SCREENING

ALL PATRONS over 12 years old MUST complete the necessary screening information via the Town of Whitchurch-Stouffville's contract tracing software. QR codes and weblinks will be placed on signage outside of the entry point and proof of screening approval (green check mark) MUST be shown to facility staff upon request. Screening approval MUST be granted prior to entry!

To access the facility, patrons will need to ensure the following:

- They are not experiencing any symptom of illness such as cough, shortness of breath or difficulty breathing, fever, chills, muscle pain, headache, sore throat or new loss of taste or smell.
- They have not travelled to a highly impacted area in the last 14 days.
- They do not believe to have been exposed to someone with a suspected and/or confirmed case of COVID-19.
- They have not been diagnosed with COVID-19 and not yet cleared as non-contagious by local public health authorities.

- They are following recommended health guidelines as much as possible to limit their exposure to COVID-19.

Positive responses in all cases are a mandatory component of all facility activities. The organization or individual renter named on the Town of Whitchurch-Stouffville rental permit assumes the risk and liability and is responsible for ensuring that passive screening of all patrons under their rental is completed before entering the facility. The Town of Whitchurch-Stouffville reserves the right to perform additional screening prior to patrons being granted access. All patrons may be required to provide their contract information for potential contact tracing.

## FACIAL COVERING

All patrons entering the Stouffville Clippers Sports Complex will be required to wear approved facial coverings whenever moving throughout the facility, sitting in or near any spectator area, or in any common space where other patrons may be present.

Participants are always required to wear facial coverings with exception to the moment prior to stepping on the ice surface. Participants must wear facial coverings while changing in dressing rooms or changing areas. Facial coverings must be worn immediately after leaving the ice surface at the end of any rental.

## FACILITY USE STRATEGY

The Stouffville Clippers Sports Complex will be open for ice use on Monday, July 26<sup>th</sup>. All patrons must abide by the following Conditions of Use.

### Conditions of Use

- All facility patrons are asked to wash or sanitize their hands upon arrival, throughout their rental and upon exit of the facility
- All user groups are responsible for following established health and safety protocols, including physical distancing guidelines (on ice and off ice), provincial and federal guidelines and procedures specific to related governing bodies.
- Each side of the facility (Acton 1 & Acton 2) must contain no more than **30 participants**, respectively. This includes participants and coaches only.
- **70 spectators** will be permitted per side. Spectators MUST sit in the bleachers or stand at the viewing railing allocated to each respective rink. There will be no lobby seating, standing or loitering at any time with exception to patrons with accessibility requirements. Younger spectators (toddlers, preschoolers, etc.) must sit in the bleachers allocated to each respective rink or standing at the viewing railing within proximity of their guardian.
- Every patron is required to wear face covering upon entry to the facility. Players can remove face coverings before entering the ice surface.
- Attendance (players, coaches, spectators) must be taken by each user group for each rental. This information must be available for the Town of Whitchurch-Stouffville should contact tracing be required. In the case of Town-managed programming, staff will be responsible for attendance.

- Participants are encouraged to use their own equipment. Any shared equipment must be sanitized between each use. Water bottles must not be shared between participants.
- If required, nets will be placed on the ice before each rental. Nets are not to be moved by any ice user including coaches. Nets must remain in place, in their regular location.
- Participants should practice proper hand hygiene techniques on a regular basis. Proper respiratory etiquette must be followed (spitting is prohibited).
- No more than 30 participants will be permitted on the ice at one time (no exceptions)
- Players benches can be used but physical distancing rules apply at all times!
- Warm-ups will not be allowed in the facility under any circumstances
- Concessions will remain closed. Pro Shop services may open with one patron permitted in the store at a time (not including staff)
- Public Washrooms will be available for each rink; adjacent to the spectator viewing area
- There is NO food or drinks permitted in the building
- The use of showers in the dressing rooms is prohibited

### **Patron Control**

Patrons entering the Stouffville Clippers Sports Complex are expected to follow all signage posted outside and inside the facility. Participants are asked to arrive no more than **twenty (20) minutes** prior to their scheduled ice time and leave within **fifteen (15) minutes** at the conclusion of their ice time.

Players can make their way to their dedicated changing area (marked by dressing room number or dressing area letter), while maintaining physical distancing at all times.

Participants are asked to sit in a dressing chair or designated space in a facility dressing room and not to move them from their initial location. Maintaining physical distancing is mandatory. Once off the ice, participants should change in the same chair at in the same dressing room location. All participants must vacate their changing area within fifteen (15) minutes at the conclusion of their ice time to allow staff to clean and sanitize their seating area prior to the arrival of the next group. Participants for the next rental can enter the building, twenty (20) minutes prior to their ice start time and proceed to their designated changing rooms/areas.

### **Ice Bookings**

All ice bookings must be done in advance through our Facility Booking Clerk at 905-640-1910, ext. 2287 or via by emailing [jason.mcmaster@townofws.ca](mailto:jason.mcmaster@townofws.ca).

Each booking will include a 10-minute flood with 10 additional minutes between rentals for facility sanitizing.

All participants must adhere to all facility, municipal and provincial restrictions in place at the time of booking. As well, if applicable, all groups must follow their appropriate governing body's (ex. Ontario Minor Hockey Association) return to play guidelines.

**Should participants or any organization not adhere to the restrictions put in place, the Town of Whitchurch-Stouffville reserves the right to cancel remaining permitted ice time and not allow future permit opportunities so long as restrictions remain in place.**

**All participants and organizations are subject to any associated penalties outlined in the provincial order regarding the breach of staged restrictions.**