



Dear Arena Users,

Spectator access will be made available at Markham arena's beginning Tuesday October 13th 2020. Washrooms will be available for emergency use only.

Spectator Access is to be followed based on Provincial/Municipal guidelines as indicated below:

When Arriving to the Facility:

- To support facility capacities and gathering limits under Provincial Legislation, the permit holder (Organization or Group) are responsible to manage both participant and spectator capacities to ensure your rental does not exceed 50 persons total.
- Spectator and participants must enter the facility as a group and cannot exceed 50 persons.
- Participants can be accompanied by a maximum of 1 parent/guardian.

Inside the Facility:

- Mask or face coverings are required at all times.
- The parent supporting their child with equipment may accompany their child to our change room areas.
 - Once complete, parents must go directly to a designated spectator area for the duration of the rental.
- Parents/spectators not supporting children with equipment must go directly to a designated spectator area for the duration of the rental.
- Spectators/parents are not to loiter in hallways or communal areas. Spectators are encouraged to remain in the designated spectator area for the full duration of the rental.
- There will be no re-entry once the spectator and parent exits the facility.

Markham Recreation



Once your Rental is Over:

- The parent/guardian supporting their child with equipment must exit the designated spectator area immediate upon the conclusion of the program to accompany their child at our change rooms for support.
 - Once complete, parent and child must exist the facility immediately.
- Parents/spectators not supporting children with equipment must exit the designated spectator area immediately and wait for their participant outside the facility.
- It is not permitted to remain and loiter in any other part of the facility.

Other Rules and Protocols:

- Users must attempt to keep a safe distance from others where possible (2 meters or 6 feet).
- All spectators must stay within designated spectator areas identified at each facility
- If spectators leave the facility at any time throughout the rental, access will not be granted back into the facility and the child will be accompanied out of the facility by their coach or team.

All public health guidelines and COVID-19 health and safety precautions remain in effect. Arena users should continue to arrive at the facility in as much equipment as possible, enter through the designated entrances and utilize rink side seating areas where assigned and when possible.

We will keep you posted on the next steps in our reopening journey and look forward to seeing you soon.

Thank you for your ongoing patience and support.

We're all in this together!