



## What to expect for your rental

These measures (Red Control) will be in effect beginning Saturday March 20<sup>th</sup>, 2021.

## The following public health guidelines and protocols are in place:

- Masks are required at all times while walking through the facility
- Screening protocols
- Physical distancing signage
- Enhanced cleaning and sanitizing protocols
- Each user must review and follow the updated Return to Play guidelines from the appropriate governing National or Provincial Sport Organization

## Important Information:

- All coaches, trainers and parents prior to entering Markham facilities must complete Markham's screening protocol. Scan QR code with your cell phone camera or go to [www.markham.ca/simpletrack](http://www.markham.ca/simpletrack) and show a facility staff your green checkmark



- Participants do not need to complete Markham simple track screening protocol, but coaches must ensure they self-assess their skaters prior to entering the facility and must track which players are present for each booking
- Groups can accommodate a max capacity of 12 persons on the ice whereby participants do not exceed 10 skaters
  - One off ice trained medical personnel is allowed entry, but must be situated at another part of the facility that is outside of the rink boundaries such as the spectator area
- All game play or scrimmages are suspended (skill development and training can continue)
- Masks are not required during on ice activities for participants
- No player contact is permitted
- Dress in as much equipment as possible. Undressing or changing around the perimeter of the arena is not permitted
- Change rooms will NOT be available
- Spectator access will NOT be permitted
  - Guardians of players under the age of 10 will be permitted to help put skates on and take them off but must exit the facility immediately after
- Washrooms will be available for emergency use only



## Arriving at the Facility:

- Ensure your entire group is present before entering the facility. Late participants will not be permitted into the facility. If parents or participants are found entering the facility without permission, rental permits may be suspended
- Participants must sanitize hands upon entry
- Line up outside the arena entrance and follow all safety and directional signage. Make sure you wear a mask at all times while in the facility
- Facility staff will open doors and validate Simple Track screening for coaches, trainers and parents
- Coaches will assist with ensuring all participants are self-assessed prior to entering
- Please refer to your facilities access schedule below

Rink	Entry Time	Flood Time	Rental Start Time	Rental End Time
AG West	15 minutes before the hour	10 minutes before the hour	On the hour	50 minutes after the hour
Thornhill East	15 minutes before the hour	10 minutes before the hour	On the hour	50 minutes after the hour
Centennial	5 minutes before the hour	On the hour	10 minutes after the hour	On the hour

## Walking Through the Facility

- Masks are required at all times while walking through the facility
- A designated staff or coach must escort your group to the designated space where belongings can be placed. Watch for stickers on the floor to place your items
- All participants, coaches and parents are to maintain a physical distance of 2 meters and follow directional signage
- Participants will be asked to keep their belongings in the designated spaces around the arena

## After Your Rental:

- Users ready to leave the facility may do so immediately through identified exit points
- Teams must ensure all participants leave the facility immediately after their rental and through the designated exit only

## Things to Remember:

- No contact between players
- Do not leave valuables unattended in the facility
- Spitting is strictly prohibited
- Keep a safe distance of 2 meters or 6 feet from others at all times
- Avoid contact with high-touch point surfaces
- Masks are required at all times while walking through the facility
- Your group must enter and travel through the facility together
- Bring a full water bottle, labeled with your name (water fountains will be unavailable). Do not share water bottles

# Markham Recreation



We continue to monitor and follow advice from Public Health officials at the federal, provincial and regional levels. The City is taking a responsible and measured approach to reopening, which is guided by the Government of Ontario's *Framework for Reopening the Province* and the City of Markham's *Response, Recovery & Reinvention Plan*. The health and safety of our visitors, staff and the community remains our number one priority.

***Please provide a copy of these instructions to all participants prior to your rental. This will help City of Markham staff ensure that you have a safe and enjoyable experience.***

Thank you for your ongoing patience and support.

We're all in this together.

[markham.ca/recreation](http://markham.ca/recreation)

